



Outreach and Education Manager

Location: Lowell, MA

Reports to: Executive Director

Employment Type: Full-time, Exempt

Are you passionate about social justice, community empowerment, and preventing sexual violence? Do you thrive in leadership roles that allow you to shape impactful programs, engage diverse communities, and drive meaningful change? If so, The Center for Hope and Healing, Inc. (CHH) wants you on our team as the **Outreach and Education Manager**, you will play a key leadership role in shaping CHH's prevention programs, building relationships with community partners, and overseeing initiatives that center Black Women & Girls, Men Reducing Violence, Greater Lowell cultural community, LGBTQ/T+ individuals, and youth.

Why Join Us?

CHH is a mission-driven, multicultural non-profit dedicated to the healing and empowerment of survivors of sexual violence. We provide trauma-informed advocacy, counseling, and prevention education rooted in social justice. Our work focuses on ending violence by addressing systemic oppression and mobilizing communities for change.

- **Retirement Savings** – Access to a **401(k)** plan to help you invest in your future.
- **Comprehensive Health & Dental Coverage** – **70% of premiums covered by CHH**
- **Prioritized Mental Health & Wellness** – Access to our **Employee Assistance Program (EAP)**, providing **free, confidential counseling and additional resources** to support your well-being.
- **Generous Paid Time Off** – Enjoy **120 hours of PTO annually** (accrued monthly after 90 days),
- **Paid Holidays & Winter Office Closure** – Two weeks of paid holidays and a **paid winter office closure (December 26-31)**.
- **4 day work week, Closed Fridays**
- **Flexible work schedule**, Three days in office (M/W) One day remote
- **Professional Development Investment** – We provide **\$500 annually** for training, certifications, and other professional growth opportunities.
- **Wellness & Resilience Support** – Participate in **team-building retreats** and **resilience-building activities** to recharge and stay connected.
- **Free Parking** – 100% employer-paid parking.
- Join our team and be part of an **inclusive, mission-driven** organization that **values your expertise, invests in your growth!**

Your Role in This Mission

As **Outreach and Education Manager** you will:

Lead & Innovate – Develop and oversee CHH's **Hope Prevents** programs, creating culturally relevant, trauma-informed prevention strategies.



- **Inspire & Educate** – Deliver compelling presentations, workshops, and trainings at local, state, and national levels.
- **Supervise & Mentor** – Provide guidance and leadership to a team of educators, interns, and volunteers.
- **Engage & Build Partnerships** – Establish and nurture meaningful relationships with schools, community-based organizations, and key stakeholders.
- **Measure & Improve** – Track program outcomes and effectiveness, ensuring data-driven impact and continuous improvement.
- **Advocate & Represent** – Serve as a thought leader in anti-racist prevention education, participating in key committees and advocacy efforts.
- **Support trauma-informed direct services**
- **Support CHH's 24/7 hotline, medical advocacy, and web chat support.**
- **Engage in training and continuous learning**, becoming an internal trainer for new crisis counselors.

What We're Looking For

- **Master's Degree** (or equivalent experience) in social work, psychology, community organizing, or violence prevention.
- **5+ years of experience** in health and social services, with at least **2 years in program management/supervision**.
- A strong background in **developing and implementing culturally responsive programs** for diverse communities.
- **Exceptional leadership, public speaking, and training skills.**
- A **passion for social justice** and the ability to work effectively with people from all backgrounds.
- **Bilingual candidates (Spanish, Khmer, Portuguese) highly encouraged to apply!**

Why This Role Matters

Be part of a **mission-driven** organization creating real, systemic change. Lead **cutting-edge prevention initiatives** that center historically marginalized communities. Enjoy a **collaborative, inclusive, and empowering** work environment.

Ready to Apply?

To apply, please send your resume, cover letter, and a writing sample to jobs@chhinc.org with the subject line: *Outreach and Education Manager*. No phone calls, please.

Salary: \$60,000