



Case Manager – Stabilization and Housing Support

FamilyAid is Greater Boston’s leading provider of solutions to family homelessness. Its mission is to empower parents and caregivers facing homelessness to secure and sustain housing and build strong foundations for their children’s futures.

The hundred-plus year-old agency has launched bold new strategies to reduce two-generation homelessness by dramatically increasing its prevention, housing, and supportive services for children and parents, putting the organization on a fast-growth trajectory.

To support these strategies, the agency seeks a dynamic, driven Case Manager – Stabilization and Housing Support to lead the agency’s work with homeless families with children, through housing search, placement, and stabilization case management, thus deepening our two-generation approach to more than 4,000 children and parents.

The Case Manager – Stabilization and Housing Support will engage with families identified through several programs, including those with Boston Public Schools, Boston Children’s Hospital and other partner organizations with three primary objectives: 1) insure that families obtain or maintain permanent housing 2) insure families’ connections to community-based services that promote self-sufficiency and 3) assess and enroll children in appropriate social and emotional (SEL) learning and development programs provided by the school system and other community-based programs.

The successful candidate will have a bachelor’s degree, 3-5 years professional social work experience required. Spanish bilingual fluency is strongly preferred. Demonstrated success in applying evidence-based practices including Trauma-informed Care, critical time intervention and motivational interviewing. Professional experience with housing, schools, and hospital settings highly desired. Flexibility and compassion essential.

FamilyAid’s supportive, collaborative, and diverse workplace is an ideal work environment for experienced, result-oriented professionals who are driven to help children and families thrive.

The agency supports professional growth, and offers competitive salaries, health, and dental plans, an employer-contributed 403b retirement plan, a generous paid time off package, and the flexibility to work a hybrid or remote work schedule.

To apply: Please send your cover letter and resume to hr@familyaidboston.org

Applications will be reviewed on a rolling basis.

FamilyAid’s vaccine policy requires all new employees be fully vaccinated against Covid-19, including booster doses, at the time of hire.

FamilyAid is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

