



Bilingual Case Manager \$2,000 Sign-on Bonus

FamilyAid is Greater Boston's leading provider of solutions to family homelessness. Its mission is to empower parents and caregivers facing homelessness to secure and sustain housing and build strong foundations for their children's futures.

The hundred-plus year-old agency has launched bold new strategies to reduce two-generation homelessness by dramatically increasing its prevention, housing, and supportive services for children and parents, putting the organization on a fast-growth trajectory.

To support these strategies, the agency seeks a dynamic, driven BSW / MSW Bilingual Case Manager to lead the agency's work with homeless families with children, through housing search, placement, and stabilization case management, thus deepening our two-generation approach to more than 4,000 children and parents.

The BSW / MSW Bilingual Case Manager will provide housing search, placement and stabilization case management incorporating 2-generation services to precariously housed, doubled up and homeless families. The Case Manager will engage with families identified through several programs including those with Boston Public Schools, Boston Children's Hospital and other partner organizations with three primary objectives: 1) ensure that families obtain or maintain permanent housing 2) ensure families' connections to community-based services that promote self-sufficiency and 3) assess and enroll children in appropriate social and emotional (SEL) learning and development programs provided by the school system and other community-based programs.

As part of these objectives, the Case Manager will conduct program intakes and enrollments, and assess needs for housing stability, support needed housing search and applications, employment, enhanced financial literacy, physical and behavioral health services, and children's support services. This position will be instrumental in the collection of data to assess the longitudinal impact and effectiveness of all programs. Demonstrated commitment and success in working with complex families, and utilization of trauma-informed care practices, critical time intervention and motivational interviewing and a commitment to address multigenerational homelessness are essential.

The successful candidate will have a bachelor's degree and equivalent experience, MSW is preferred, bicultural background, 3-5 years professional social work experience required. English required, English and Spanish preferred. Demonstrated success in applying evidence-based practices including Trauma-informed Care, critical time intervention and motivational interviewing. Professional experience with housing, schools, and hospital settings highly desired. Ability to work in both office and field-based settings with a diverse, homeless population. Flexibility and compassion essential.

FamilyAid's supportive, collaborative, and diverse workplace is an ideal work environment for experienced, result-oriented professionals who are driven to help children and families thrive.

The agency supports professional growth, and offers competitive salaries, health, and dental plans, an employer-contributed 403b retirement plan, and a generous paid time off package.

To apply: Please send your cover letter and resume to hr@familyaidboston.org

Applications will be reviewed on a rolling basis.

FamilyAid's vaccine policy requires all new employees be fully vaccinated against Covid-19, including booster doses, at the time of hire.

FamilyAid is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.